

Definitions

'The Vehicle' = The VW Camper Van

'This Agreement' = Lazy Days Campers Terms and Conditions

'Rental Agreement' = Document listing terms of rental which hirer must adhere to

'The Customer/Hirer' = The person or persons signing this agreement

'Security Deposit' = £200

1) Booking & Payment Details

- a. Customers must send a completed booking form to Lazy Days Campers, a signed copy of these terms and conditions together with a non refundable booking deposit of £150, payable by cheque or via Paypal.
- b. The balance of the hire charge is due 28 days (4 weeks) before the first day of hire.
- c. Before customers can depart with the Vehicle on their day of hire, they must review and sign the Rental Agreement on arrival. We will also need to see the original drivers licence on the day. Failure to bring this licence will prevent the hire from taking place and count as a non refundable cancellation.
- d. By signing the Rental Agreement customers accept the conditions set out in the document which include, but are not limited to, conditions with regards to 'Your Responsibilities', 'Conditions for Using the Vehicle', 'Charges', 'Accidents, 'Maintenance' and 'Collection and Delivery of the Vehicle'.

2) Driver Age

All drivers must be aged between 25 and 70. (see Hirer Driver Endorsement page for full details). Drivers who do not fall into this age bracket should contact Lazy Days Campers before any booking to discuss insurance arrangements.

3) Fuel Policy

All vehicles are supplied with a full tank of fuel at the start of the hire. Customers must return the vehicle full at the end of the rental. If you return the vehicle part full you will be charged for missing fuel at the end of the rental at the locally determined price along with a collection of fuel fee of £15.

4) Payment

Payment is preferred by Paypal. All rental charges are to be paid at least 28 days prior to the first day of hire. Cheques are accepted, although they are not a preferred method of payment. Bookings may still be taken within 28 days of holiday date but please contact Lazy Days Campers to discuss.

5) Deposit

- a. On taking delivery of the Vehicle, customers must pay the £200 refundable Security Deposit. This may be paid in cash on the day or via PayPal but the funds must have cleared in Lazy Days Campers account before hire can commence.
- b. The customer must irrevocably authorize Lazy Days Campers to deduct from the Security Deposit any amounts due by the customer to Lazy Days Campers arising out of this Agreement
- c. The security deposit will be refunded by cheque/PayPal within 7 working days of the vehicle being returned to the correct location, undamaged, with a clean interior and with a full fuel tank. We reserve the right to retain a cleaning fee of £25 per hour of cleaning required if the Campervan is not returned with the interior in a clean condition.

6) Driving Licence & Identification Required

- a. 28 days prior to vehicle rental we will require a copy of both parts of the customer's driving licence for insurance purposes.
- b. On collection of the vehicle, customers driving the vehicle must present both parts of their valid UK Driving licence in person and with proof of their current address. No copies of licences will be accepted at this stage.
- c. Drivers aged between 25 & 70 must have held a full driving licence for at least 2 years.
- d. Licence endorsements up to 6 points are accepted.
- e. Additional drivers must present a valid driving licence and proof of address (both parts of new UK Licence are required).

7) Collection/Delivery & Return of the Vehicle

- a. The Vehicle will be supplied in a clean condition and in sound working order in accordance with the Departure Checklist and with one partially - full and one full bottle of gas before they depart with the Vehicle. Customers must sign to acknowledge this. (The Rental Agreement will be produced for signature prior to departure).
- b. Customers must comply with the collection and delivery times as set out in the Rental Agreement.

8) Rental Payment Terms

When the customer books online they accept the conditions set out below:

- a. The vehicle will be available on time and on the day it was requested
- b. If the customer does not arrive to collect their reserved vehicle on the day and at the time it was reserved no refunds will be made.
- c. If the customer fails to pay the full cost of rental 28 days prior to hire then the booking will be cancelled (the initial booking deposit is non - refundable).
- d. By booking online and accepting these Terms & Conditions you consent to Lazy Days Campers applying charges to your credit or debit card account if that payment method is used.

9) Terminating the Agreement

The customer acknowledges that Lazy Days Campers may terminate this Agreement and repossess the Vehicle at any time, without notification to the customer, and that the customer will pay the costs of repossessing the Vehicle, including towing charges if:

- a. They are in breach of any term of this Agreement.
- b. They have obtained the Vehicle through fraud or misrepresentation.
- c. The Vehicle appears to be abandoned.
- d. The Vehicle is not returned on the agreed return date or Lazy Days Campers reasonably believes that the Vehicle will not be returned on the agreed return date.
- e. Lazy Days Campers considers, on reasonable grounds, that the safety of passengers or the condition of the Vehicle is endangered.
- f. The customer understands that in the event of such termination or repossession, they have no right to a refund of any part of the rental charges or the Security Deposit.

10) Cancellation Charges

- a. The booking deposit of £150 is non-refundable.
- b. Cancellation within 28 days of the first day of hire and the customer will not be entitled to a refund.
- c. In the event of cancellation, booking deposits are not transferable to alternative hire dates.
- d. If appropriate identification and/or the necessary payment/deposit are not produced at the time the Vehicle is to be collected or the Terms and Conditions are not adhered to in any way then the rental cannot proceed and the cancellation policy will be enforced.
- e. Cancellations may only be made by contacting Lazy Days Campers by phone or in writing. All received cancellation requests will be confirmed in writing by Lazy Days Campers.
- f. In the event that your vehicle is unavailable for reasons out of our control, such as the vehicle has been involved in an accident prior to your agreed collection time of the vehicle, then we will endeavor to have a replacement vehicle in place. If a replacement vehicle is unavailable then we will refund all monies including your initial booking fee of £150.

11) Rental Period

- a. The customer will have the vehicle for the rental period shown in the Reservation Confirmation and on the final page of the Rental Agreement.
- b. If the vehicle is not returned on time, or if the customer does not contact Lazy Days Campers requesting an extension of the rental then the conditions of this agreement have been broken.
- c. Lazy Days Campers will charge the customer for every day or part - day that the vehicle has not been returned. Until Lazy Days Campers receive the vehicle the customer will be charged the daily rate specified on the rental agreement.

12) Release and Indemnity of Lazy Days Campers

- a. Subject to its obligation to deliver the Vehicle or an appropriate substitute vehicle, the customer must release Lazy Days Campers from any liability to the customer (regardless of who is at fault) for any loss or damage incurred by the customer by reason of this Agreement, including but not limited to:
 - Any loss or damage caused by breakdown, mechanical defect, accident or the Vehicle being unsuitable for the customer's purpose.
 - Any loss or damage to any property left in or on the Vehicle or in Lazy Days Campers' premises or recovered or handled by Lazy Days Campers.
- b. Subject to any insurance arrangements agreed with Lazy Days Campers, I hereby indemnify and shall keep indemnified Lazy Days Campers, its employees and agents against any claims, demands and expenses (including legal costs) incurred or sustained by them or any of them by reason of my use and/or possession of the Vehicle.

13) Rental Agreement

The Hirer will be asked to sign a Rental Agreement upon collection of the vehicle and the terms of the Rental Agreement can be found on our website. The Rental Agreement must be signed before a Hirer can depart so please review them prior to your departure.

14) Privacy Policy

During the enquiry and reservation process Lazy Days Campers will collect personal information, including but limited to, your name, e - mail address, postal address and telephone number. This information is necessary for booking and for insurance purposes. We may use this information to notify you of any news you may be interested in regarding Lazy Days Campers. None of your personal information will be passed on to any third party companies (other than the insurance company that Lazy Days Campers uses). Payment details including credit and/or debit card numbers, card expiry date and security code will be processed through a secure system.

NB The below section is from Lazy Days Campers Insurers. If you have any questions on whether this cover would apply to you please call us to discuss and we will endeavor to make arrangements with our insurers for you – our underwriters are flexible and helpful in these matters.

15) HIRER DRIVER ENDORSEMENT

Notwithstanding anything contained herein to the contrary it is hereby understood and agreed that this insurance covers the insured vehicle whilst let out on hire, subject to the following conditions: -

- 1) The Insured shall verify the identity and permanent address of the Hirer and any other permitted driver by means other than relying solely on the information contained in the Hirer's or driver's driving licence and that such person is not amongst the excluded persons enumerated below.
- 2) The Insured Vehicle shall not be let out on hire to or be driven by: -
 - a) Hirers under 25 or over 70 years of age unless otherwise agreed by the Insurer.
 - b) Hirers aged 25 or over unless a full driving licence valid in the United Kingdom has been held for 24 months.
 - c) Persons who have been convicted of an offence in connection with the driving of a motor vehicle or motorcycle and/or have had their driving licence endorsed or suspended or penalty points imposed. Parking and not more than two speeding offences in the past 3 years may be ignored. "Spent" convictions, covered by the Rehabilitation of Offenders Act 1974 may be disregarded.
 - d) Persons who have any mental or physical defect or infirmity or suffers from fits, diabetes or any heart complaint - these should be noted and cleared by the underwriters prior to Hire.
 - e) Persons who have had their insurance declined and/or renewal refused and/or special insurance terms imposed as a result of claims experience and/or have had their insurance or cover cancelled by any Motor Insurer.
 - f) Persons engaged wholly or partly in professional entertainment or professional sports persons.
 - g) Jockeys and persons connected with racing of any sort.
 - h) Undergraduates and/or students under 25 years of age.
 - i) Persons who, whilst driving, have been involved in more than one accident during the past 3 years.
 - j) Foreign Service Personnel other than persons born in the United Kingdom.
- 3) The insured vehicle shall be driven only by the Hirer or other permitted driver who has completed and signed a Hirer's Proposal Form immediately prior to any hiring.
- 4) The Insurer's form of proposal for Hirer Drive insurance or as otherwise may be specifically agreed shall be completed and signed by each Hirer or other permitted driver. Such proposal shall be forwarded immediately to the Insurers. The proposal must be fully completed by the Hirer or other permitted driver in all respects. In addition to the usual declaration and warranty contained in the proposal, the following declaration shall appear on the proposal, namely: -

"I further agree to be bound by the terms and conditions of the Insurance which I have seen and read or have had the opportunity to see and read".

If the statements and particulars in the proposal are in the handwriting of any person other than the Hirer or other permitted driver, such person shall be deemed to have been the Hirer's or other permitted driver's agent for the purpose of completing the proposal form.

- 5) The Insured shall be considered as the being the agent for the Hirer or other permitted driver for all purposes in connection with this insurance but under no circumstances shall the Insured be considered as agent for the Insurers.
- 6) The Insured vehicle shall not be used for the carriage of goods of an explosive, dangerous or hazardous nature or for the carriage of goods or passengers for hire and reward or any other form of profit or remuneration.
- 7) Any return premium for cancellation of this insurance or following any other amendment to this insurance will be allowed only at the discretion of the Insurer.
Subject otherwise to the terms, exceptions and conditions of this insurance

Lazy Days Campers Terms & Conditions for Vehicle Hire

This is the final page of Lazy Days Campers Terms and Conditions and requires signature all the hirer(s).

This section needs to be completed and posted back to Lazy Days Campers 28 days prior to hire, along with copies of the Drivers Licence and proof of address (utility Bill etc) for each Driver.

Lazy Days Campers

15 Wilton Close
Bracklesham
Chichester
West Sussex
PO20 8QY

17) Your Agreement

By signing this document I confirm that I have read and agree to all the Lazy Days Campers Terms and Conditions (1 to 16).

Date (DD/MM/YY):.....

Full Name of Hirer (printed in caps):.....

Signature of Hirer:.....

Full Name of *Additional* Hirer (printed in caps):.....

Signature of *Additional* Hirer:.....